

# Staff Protection

How to Protect Your  
Most Valuable Asset

**ADPRO**<sup>®</sup>  
by  **xtralis**<sup>™</sup>

# ADPRO<sup>®</sup> by Xtralis

## Staff - How to Protect Your Most Valuable Asset

Within any organisation, its most precious asset is its staff, and whilst employers are legally responsible to provide a safe environment in which their employees can work, there is also a moral responsibility to protect staff from harm.

### Employees at Risk

Staff are at risk from abuse, violence, robbery or assault in many different environments:

- **Fast Food outlets**
- **Hospitals - notably staff within Accident and Emergency Departments**
- **Local Authorities - such as employment centres or benefits offices**
- **Schools - teachers having to confront unwelcome intruders**
- **Newsagents - especially lone shop staff in local or Mini Marts working late into the night**
- **Petrol Stations - staff working alone and in often remote locations where help is sometimes far away**
- **Hotels - staff manning reception desks 24/7.**

As well as cashiers working in banks, railway and airline staff at ticket offices and check-ins, etc indeed any environment where employees, many of them women, have face-to-face contact with the general public on a daily basis.

# The ADPRO Solution

Whilst all of these employees face similar problems, they also all benefit from a similar ADPRO solution: **Remote Video Monitoring**.

Remote video monitoring is a way of keeping an eye on your staff, across multiple locations, day and night, 24/7.

## Simple Operation

If an employee is in trouble, or feels threatened, they need only press a button (called a 'duress' button) to know that help is near at hand. Images of the event are sent to a central monitoring station, where skilled operators can intervene on the employee's behalf, either by issuing a verbal challenge or calling the police, but all the time watching and recording what is happening, evidence that may be critical for future court action.

In this way, they can provide a pro-active, measured and controlled response, and avoid a situation becoming unnecessarily escalated or inflamed, with potentially disastrous consequences.

## Return on Investment

To some, protecting staff is seen as a cost; others, however, appreciate how an effective staff protection strategy:

- **Improves staff loyalty**
- **Reduces staff sickness and absenteeism**
- **Actually improves retention and recruitment rates of valued employees.**

Customers, patients, visitors etc also feel more secure. The pro-active intervention of a central monitoring station helps head off trouble before it occurs. Your employees are not put at risk, and damage or theft of valuable stock, and the potential loss of valued customers, is prevented.

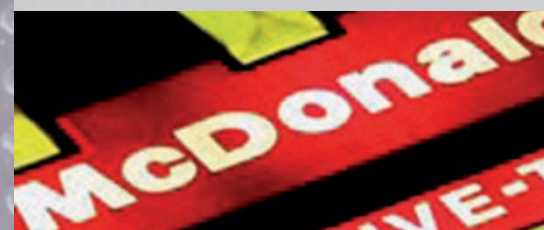
Not only does it ensure, therefore, that legally you meet your health and safety responsibilities, but it also has a financial payback in terms of improvements to your bottom line.

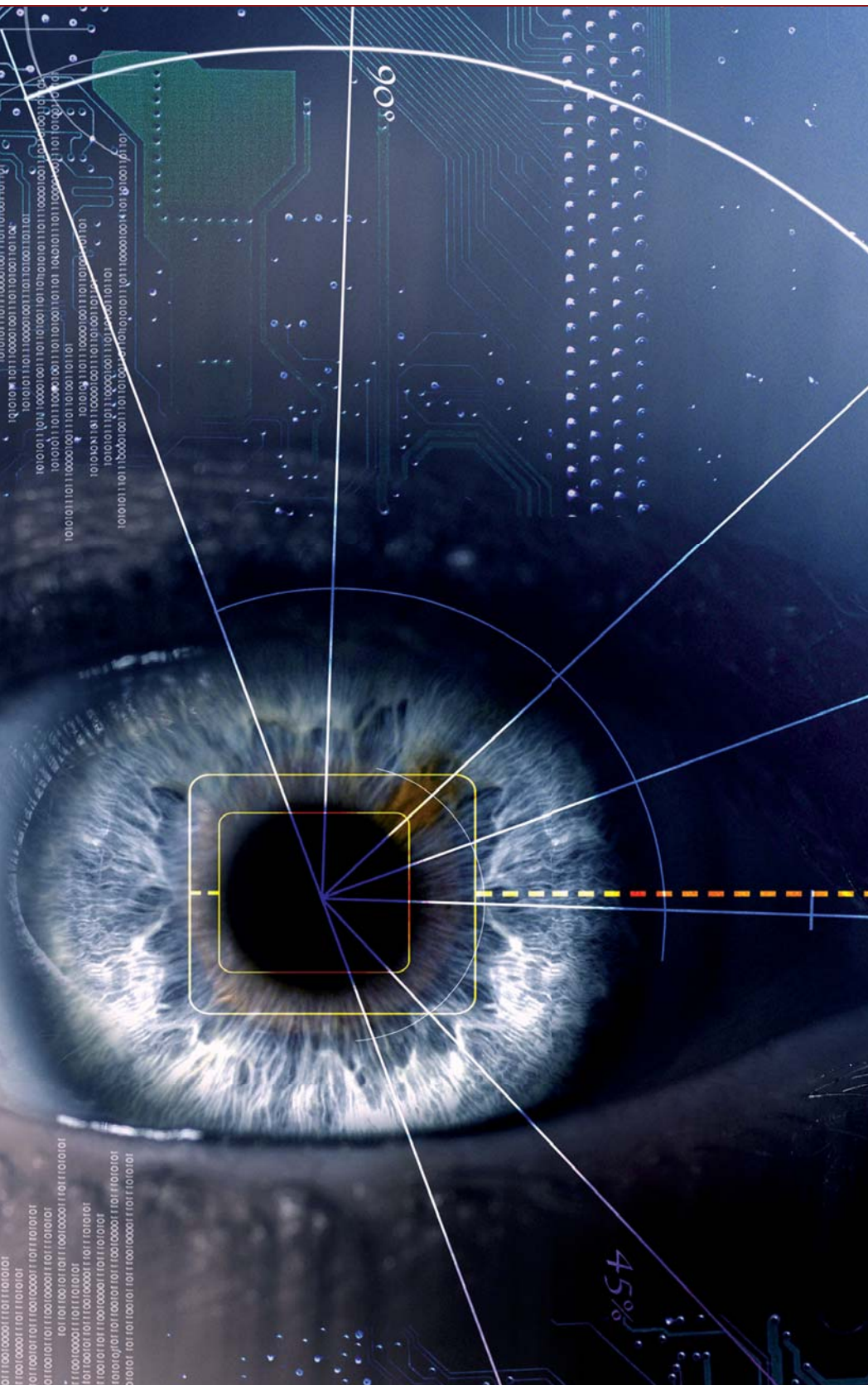
## Maximising Potential

ADPRO's solutions to staff protection are not the end of the benefits; with a minimal additional investment, a system installed primarily to protect staff can be further enhanced to become a full security solution, protecting the perimeter of your premises after hours and when staff are no longer present. As such the ADPRO solution represents an extremely cost-effective and efficient way of avoiding costly disruption to your business, maximising business continuity and profitability.

*"ADPRO's solution has contributed to increased repeat business from young families who want to enjoy a safe and positive McDonald's dining experience, free from disruption and intimidating behaviour from youth gangs."*

**Peter Bolton**  
**McDonald's UK**  
**Regional Security Manager**





Xtralis is a leading global provider of powerful, early warning fire detection and security solutions that prevent disasters by giving users time to respond before life, critical infrastructure or business continuity is compromised.

We protect more than 40,000 customer sites in 100 countries, including billions in assets belonging to the world's top governments and businesses.

Contact us today for a demonstration and explanation of how this solution can benefit you

[www.xtralis.com](http://www.xtralis.com)

**The Americas +1 781 740 2223 Asia +852 2916 8894 Australia and New Zealand +61 3 9936 7000  
Continental Europe +32 56 24 19 51 UK and the Middle East +44 1442 242 330**

The contents of this document are provided on an "as is" basis. No representation or warranty (either express or implied) is made as to the completeness, accuracy or reliability of the contents of this document. The manufacturer reserves the right to change designs or specifications without obligation and without further notice. Except as otherwise provided, all warranties, express or implied, including without limitation any implied warranties of merchantability and fitness for a particular purpose are expressly excluded.

This document includes registered and unregistered trademarks. All trademarks displayed are the trademarks of their respective owners. Your use of this document does not constitute or create a licence or any other right to use the name and/or trademark and/or label.

This document is subject to copyright owned by Xtralis AG ("Xtralis"). You agree not to copy, communicate to the public, adapt, distribute, transfer, sell, modify or publish any contents of this document without the express prior written consent of Xtralis.

**ADPRO**<sup>®</sup>  
by  **xtralis**<sup>™</sup>